
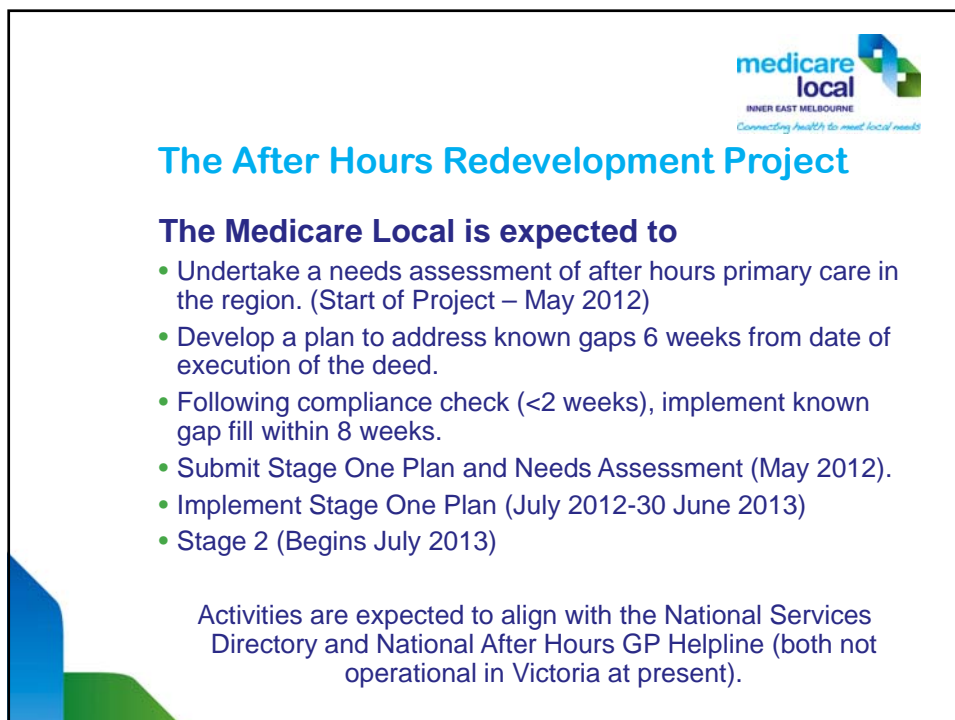




## After Hours Redevelopment Project – *Known Gap Filling Phase*

02 December 11

Medicare Locals gratefully acknowledge the financial and other support from the Australian Government Department of Health and Ageing



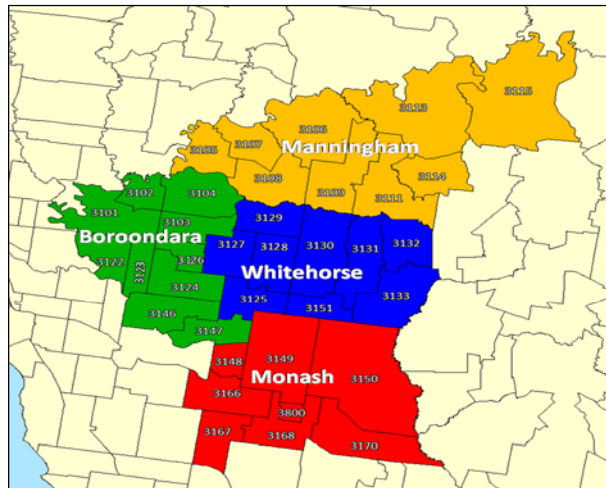
## The After Hours Redevelopment Project

**The Medicare Local is expected to**

- Undertake a needs assessment of after hours primary care in the region. (Start of Project – May 2012)
- Develop a plan to address known gaps 6 weeks from date of execution of the deed.
- Following compliance check (<2 weeks), implement known gap fill within 8 weeks.
- Submit Stage One Plan and Needs Assessment (May 2012).
- Implement Stage One Plan (July 2012-30 June 2013)
- Stage 2 (Begins July 2013)

Activities are expected to align with the National Services Directory and National After Hours GP Helpline (both not operational in Victoria at present).

## Inner East Melbourne Medicare Local Region



## Data Analysis



### Known Gap Filling focus was to identify areas of immediate need for After Hours General Practice Services

- Survey of opening hours of all clinics in region.
- Geospacial mapping which colour coded availability during respective periods – sociable, unsociable, public holidays, and Sundays.
- Compare mapping of After Hours MBS Items according to patient location.
- Locate Practices within those 'After Hours Deserts' according to the guiding principles of accessible care:
  - centrally located in the catchment,
  - located near a transport hub,
  - affordable where possible,
  - mechanisms in place to feedback to regular GPs, etc





## 8 week implementation from approval

### Progress to date

- Bulk-billing clinic in Boroondara increased hours on Saturdays
- After Hours clinic that rosters local GPs will shortly extend hours on Sundays with crossover shifts to enable more GPs to be onsite during peak times.
- No gap fee for Aboriginal patients at After Hours Clinic located next to Emergency Department which has undergone cultural safety training for staff and an audit.
- Dissemination plan being implemented with Aboriginal community groups and services.

### Activities to be undertaken

- Survey and Focus groups of community and services regarding content and format of awareness materials.
- Trial and dissemination of community awareness materials.

## Thank-you

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